UNIVERSITY OF HOUSTON SYSTEM

INTERNAL AUDIT REPORT

UNIVERSITY OF HOUSTON SYSTEM

FOLLOW-UP STATUS REPORT

Actions Scheduled from July 1, 2019 to September 30, 2019

REPORT NO. AR2020-01



UNIVERSITY OF HOUSTON SYSTEM Internal Auditing Department Houston, Texas 77204-0930 (713)743-8000 Fax: (713)743-8015

MEMORANDUM

TO:	Mr. Peter K. Taaffe Chair, Audit and Compliance Committee					
	Dr. Renu Khator Chancellor/President, UHS/UH					
FROM:	Don F. Guyton Chief Audit Executive					

- **DATE:** October 24, 2019
- SUBJ: Internal Audit Report Follow-up Status Report

I have attached for your review the final draft of the above referenced internal audit report. This report has been distributed to/discussed with key personnel of the University of Houston System. This report is summarized as follows:

Executive Summary:

The <u>Standards for the Professional Practice of Internal Auditing</u> require internal auditors to perform follow-up procedures to ascertain that appropriate action is taken on reported audit findings. We performed such procedures for all items included in management action plans which were scheduled to be implemented July 1, 2019, to September 30, 2019, in all audit reports with open recommendations. This status report addresses 15 management actions in 6 individual reports. In ascertaining whether appropriate action was taken, we interviewed personnel, reviewed documentation and performed other audit procedures as necessary. We determined that 12 of these management actions have been completed, 2 partially implemented and 1 not implemented.

This audit report is scheduled to be included in the agenda materials for the November 14, 2019, meeting of the Audit and Compliance Committee of the Board of Regents. Please let me know if you have any questions.

Attachment

UNIVERSITY OF HOUSTON SYSTEM FOLLOW-UP STATUS REPORT (Actions Scheduled from July 1, 2019, to September 30, 2019)

Board of Regents Audit and Compliance Committee Meeting November 14, 2019

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- 1. Report
- 2. Listing of Audit Reports Containing Management Action Plans
- 3. Follow-up Status Matrix

Follow-up Status Report (Actions scheduled from July 1, 2019, to September 30, 2019)

The <u>Standards for the Professional Practice of Internal Auditing</u> require internal auditors to perform follow-up procedures to ascertain that appropriate action is taken on reported audit findings. We performed such procedures for all items included in management action plans which were scheduled to be implemented July 1, 2019, to September 30, 2019, in all audit reports with open recommendations. This status report addresses 15 management actions in 6 individual reports. In ascertaining whether appropriate action was taken, we interviewed personnel, reviewed documentation and performed other audit procedures as necessary. We determined that 12 of these management actions have been completed, 2 partially implemented and 1 not implemented.

The main portion of this report is a follow-up status matrix which lists the report number, report title, action number, total actions in each report, estimated completion date, name/title/entity responsible for action, action to be taken and status. The status of the action items included in the matrix has been categorized as either *Action Complete, Partially Implemented or Not Implemented*. In cases where the action item has been partially implemented or not implemented, an updated management's response with an estimated completion deadline is included in the status column, where appropriate.

The "Listing of Audit Reports Containing Management Action Plans" indicates all reports where management has addressed all actions in the action plan during the current fiscal year and all reports which are addressed in this status report. All of the management action plans for internal audit reports contain a footnote indicating that documentation of implementation of actions will be furnished to the Internal Auditing Department on the same date as the estimated completion date of the action being implemented.

> Don F. Guyton Chief Audit Executive October 23, 2019

Attachment

UNIVERSITY OF HOUSTON SYSTEM AUDIT REPORTS CONTAINING MANAGEMENT ACTION PLANS FOLLOW-UP STATUS FY 2020

			All	
			Actions	Some
			<u>Complete</u>	Actions
			Final	Addressed
Report	Report		Disposition	in this
Number	Date	<u>REPORT TITLE</u>	Rept. No.	<u>Report</u>
INTERNAL	AUDIT RI	EPORTS WITH OPEN RECOMMENDATIONS:		
AR2016-04	11/19/15	UHV Enrollment Management and Student Affairs, Dept. Rev.		Х
AR2018-25	08/23/18	UHS Contract Administration - Food Services	AR2020-01	Х
AR2018-28	08/23/18	UHS Payroll		Χ
AR2019-04	11/15/18	UH College of Natural Sciences & Mathematics, Dept. Rev.		Χ
AR2019-05	11/15/18	UH Division of Research, Departmental Reviews		
AR2019-18	05/16/19	UH Athletics, NCAA Rules Compliance		
AR2019-19	05/16/19	UHS Budgeting		
AR2019-23	08/22/19	UHS Human Resources		
AR2019-24	08/22/19	UH Division of Administration and Finance, Dept. Reviews		
IT 2018-01	03/08/18	Review of the Advancement Donor Management System		
IT 2019-01	11/15/18	UHS Review of Oracle PeopleSoft		
EXTERNAL	AUDIT R	EPORTS WITH OPEN RECOMMENDATIONS:		
EM 2019	02/28/19	Emergency Management/Safety and Security Audit		Х

Int. Audit

Peer Review 06/01/18 Internal Audit Dept. Peer Review

AR2020-01 X

Follow-up Status Report as of September 30, 2019

Internal Audit Report		Action	Total	Est. Compl.	Responsibility For A	Action			
<u>Number</u>	<u>Report Title</u>	<u>No.</u>	<u>Actions</u>	Date	<u>Name / Title</u>	<u>Entity</u>	<u>Action To Be Taken</u>	Status	
Risk Level: High Medium Low									
AR2016-04	Enrollment Management and Student Affairs Departmental Reviews	1	1	8/31/2019	Wayne Beran Vice President Administration and Finance	UHV	Restore deficit fund group equity balance to a zero or a positive amount.	<i>Not implemented</i> – Updated Management's Response: We are exploring ways to address the deficit equity fund balance for this division and will file a plan with the UHV CFO and UHS VCAF. Estimated completion date: August 31, 2020.	
AR2018-25	UHS Contract Administration - Food Services	la	4	8/15/2019	Mark Yzaguirre Associate VC/VP, Sr. Assoc. Gen. Couns. Contract Administration	UHS	Modify SAM 03.A.05, Contract Administration, to require appropriate oversight of system-wide contracts, acknowledgement of changes in responsibility for contract oversight, and requirements for monitoring contracts and incorporate appropriate policy and procedure information from UH MAPP 04.04.01A into SAM 03.A.05 to ensure all relevant contract administration policies and procedures are housed in one document.	Action Complete	
AR2018-28	UHS Payroll	3	5	8/31/2019	Gaston Reinoso, Associate VC/VP Human Resources	UHS	Implement access management procedures to help ensure access is properly authorized and documented, restrict access sufficient for employees to accomplish their job responsibilities, and perform an annual review by individuals with sufficient knowledge of employees' responsibilities.	Partially implemented – Updated Management's Response : We are still in the process of developing and implementing access management procedures to review and restrict access sufficient for employees to accomplish their job responsibilities as well as incorporating procedures for the annual review to be performed by individuals with sufficient knowledge of employees' responsibilities. Estimated completion date: August 31, 2021.	
AR2018-28	UHS Payroll	5	5	8/31/2019	Gaston Reinoso, Associate VC/VP Human Resources	UHS	Develop complete, documented, and well codified written procedures relating to payroll, including information system access management, reconciliations, and validation of benefit deduction tables.	Partially implemented – Updated Management's Response : We are still in the process of documenting procedures relating to information system access, reconciliations, and validation of benefit deduction tables. Estimated completion date: August 31, 2021.	
AR2019-04	College of Natural Sciences and Mathematics, Departmental Reviews	2a	12	8/1/2019	Emily Merrell College Business Administrator Dean's Office	UH	Prepare and approve cost center verifications in a timely manner and maintain adequate documentation.	Action Complete	
AR2019-04	College of Natural Sciences and Mathematics, Departmental Reviews	5a	12	8/1/2019	Elsie Myers Department Business Administrator Chemistry	UH	Prepare and approve cost center verifications in a timely manner.	Action Complete	

Follow-up Status Report as of September 30, 2019

Internal Audit Report Number	Report Title	Action No.	Total Actions	Est. Compl. Date	Responsibility For A	ction Entity	Action To Be Taken	Status		
	Risk Level: High Medium Low									
AR2019-04	College of Natural Sciences and Mathematics, Departmental Reviews	7a	12	8/1/2019	Desi Miller Department Business Administrator Computer Science	UH	Prepare and approve cost center verifications in a timely manner.	Action Complete		
AR2019-04	College of Natural Sciences and Mathematics, Departmental Reviews	8a	12	8/1/2019	Anja Wells Department Business Administrator Earth and Atmospheric Sciences	UH	Approve cost center verifications in a timely manner.	Action Complete		
AR2019-04	College of Natural Sciences and Mathematics, Departmental Reviews	10a	12	8/1/2019	Jennifer Chin-Davis Associate Director Physics	UH	Prepare and adequately document cost center verification approval in a timely manner.	Action Complete		
EM 2019	Emergency Management/Safety and Security Audit	6a	12	10/1/2019	Cynthia Vargas Emergency Management and Fire Safety Specialist	UHD	Conduct an exercise of the agency continuity plan and report completion to the State Office of Risk Management (SORM).	Action Complete		
EM 2019	Emergency Management/Safety and Security Audit	7a	12	10/1/2019	Cynthia Vargas Emergency Management and Fire Safety Specialist	UHD	Post exercise information on preparingtexas.org for above mentioned exercise.	Action Complete		
EM 2019	Emergency Management/Safety and Security Audit	8a	12	10/1/2019	Cynthia Vargas Emergency Management and Fire Safety Specialist	UHD	Ensure above-mentioned exercise is compliant with Homeland Security Exercise and Evaluation Program (HSEEP).	Action Complete		
EM 2019	Emergency Management/Safety and Security Audit	9	12	7/1/2019	Cynthia Vargas Emergency Management and Fire Safety Specialist	UHD	Complete an After Action Report (AAR) for the above mentioned exercise, to include a list of participants and corrective actions.	Action Complete		

Follow-up Status Report as of September 30, 2019

Internal Audit Est. Compl. Report Total Action **Responsibility For Action** Number **Report Title** No. Actions Date Name / Title Entity Action To Be Taken <u>Status</u> Risk Level: High Medium Low UHS Internal Auditing Prepare plans for the development of audit staff Peer Review 3 9/1/2019 Don Guyton UHS Action Complete Department, Peer Review Chief Audit Executive by identifying skills and competencies for all Report June 2018 positions and stress the importance of professional certifications in performance evaluations. Peer Review UHS Internal Auditing 2 3 9/1/2019 Don Guyton UHS Work with Human Resources Department to Action Complete Report Department, Peer Review Chief Audit Executive identify training opportunities for audit staff at June 2018 all levels, including Management Development Training Programs for high performing staff.